People Who Can Help



University of Bolton contacts:		
Chaplaincy	Disability Team	
Chancellor's Mall Tel: 01204 903415 Text: 07967585670 Email: chaplain@bolton.ac.uk Website: www.bolton.ac.uk/chaplaincy	Student Centre Chancellor's Mall Tel: 01204 903478 / 01204 903439 SMS: 07799 657 035 Email: disabilityinfo@bolton.ac.uk Website: www.bolton.ac.uk/studentservices/disability/home.aspx	
International Student Journey Officer	Life Lounge	
Student Recruitment and Admissions Chancellors Mall Tel: 01204 903496 Email: studentimmigration@bolton.ac.uk Website: www.bolton.ac.uk/StudentServices/ImmigrationWelfare/Home.aspx	T2 Eagle Tower, Chancellors Mall Tel 01204 903566 Email <u>lifelounge@bolton.ac.uk</u> Website: http://www.bolton.ac.uk/StudentServices/Lifelounge/Home.aspx	
Counselling Service	Student Liaison Officers	
Life Lounge, Student Services Tel: 01204 903566	Tel: 01204 903595 / 01204 903229 Email: slo@bolton.ac.uk	
Email: <u>lifelounge@bolton.ac.uk</u>	Website: www.bolton.ac.uk/slo	
Website: http://www.bolton.ac.uk/StudentServices/Lifelounge/Counselling-and-CBT-clinic-registration-form.aspx Mental Health Advisor: Disability Team Student Centre Chancellor's Mall Tel: 01204 903067 Webpage: http://www.bolton.ac.uk/StudentServices/Disability/mental-health-advisor		

External organisations that may provide a source of support:

Abortion/Pregnancy/Family Planning Advice/Sexual Health

Abortion/Pregnancy/Family Planning Advice / Sexual Health (Local)

Integrated Sexual Health Department

Royal Bolton Hospital

Minerva Road Farnworth Bolton

BL4 OJR

Tel: 01204 390771

Website: boltonft.nhs.uk/services/sexual-

health/contact-details/

Bolton NUPAS

Bolton Pregnancy Advisory Service

4th & 5th floor Nelson House Nelson Square Bolton BL1 1JT

Telephone:0333 004 6666

Fax: 01204 364 745 Email: info@nupas.co.uk

Nupas.co.uk/clinics/bolton

Rainbow Pregnancy Advice Centre (Local)

Bolton Pentecostal Church

Bury New Road

Bolton BL2 2BD

Tel: 01204 522002

Brook (National)

Confidential Sexual Health Advice

Go to Website to find nearest available:

www.brook.org.uk/yourlife/category/pregnancy

Marie Stopes UK (National) Family planning support

Tel: 03453 008090 (24 hr line)

Email: services@mariestopes.org.uk.

Website:

www.mariestopes.org.uk/women/abortionservices

Advocacy Service

Action for Children (local)

The Bolton Hub Bold Street Bolton BL1 1LS

Tel: (01204) 546087 Ruth.gandy@actionfo...

https://www.actionforchildren.org.uk/in-yourarea/services/childrens-rights/bolton-children-and-

young-peoples-service/

Coram Voice (National)

Coram Voice, Gregory House,

Coram Campus,

49 Mecklenburgh Square,

London WC1N 2QA Tel: 020 7833 5792, fax: 020 7713 1950,

email: help@coramvoice.org.uk

Website:

http://www.coramvoice.org.uk/young-

peoples-zone

Adaptive Equipment

Bolton Council (Local) Independent Living Service

Tel: - 01204 337020/337900 Minicom: 01204 337945

Website:

www.bolton.gov.uk/website/pages/Supportingindepe

ndencefordisabledpeople.aspx

EMAIL: <u>independentlivingservices@bolton.gov.uk</u>

Alcohol Drugs and Substance Misuse

Bolton Integrated Drug and Alcohol Service (BIDAS) (Local)

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69-73 Manchester Road

Bolton BL2 1ES

Tel: 01204 557977

E-mail: info@boltondrinkanddrugs.org

Website:

https://www.mylifeinbolton.org.uk/ProviderDetails.aspx?P

roviderID=910284

Harbour Project (Local)

Supporting anyone affected by Drug/Alcohol

misuse

St Luke's Drop-in Chorley Old Road Bolton BL1 3BE Tel: 01204 62274

Email: harbourproject@btinternt.com

(couldn't find?)

Website: www.talktofrank.com/treatment-

centre/harbour-project

Alcohol Drugs and Substance Misuse CONTINUED:	
Al Anon (National)	Alcoholics Anonymous (National)
Offer Family Groups providing support to anyone	Various locations for meetings
whose life is, or has been, affected by someone else's drinking, regardless of whether that person is still drinking or not.	Tel: 0800 9177 650 Email: help@aamail.org
Local groups available see website for details	Website: www.alcoholics-anonymous.org.uk/
Helpline 020 7403 0888 Website: http://www.al-anonuk.org.uk/	
Alcohol Concern (National)	Narcotics Anonymous (National)
Alcohol Concern, 27 Swinton Street London, WC1X 9NW	Go To website and type in postcode for nearest meeting. Tel helpline: 0300 999 1212 (10.00am – midnight)
contact@alcoholconcern.org.uk	Website: http://ukna.org/na-meeting/bolton-4
Office Phone: 0203 907 8480	
Website: www.alcoholconcern.org.uk/	
Anorexia/Eating Disorders	
Support Line (National)	
Check website for further details.	
Helpline: 01708 765200 Email: info@supportline.org.uk	
Website: http://www.supportline.org.uk/problems/anorexia.ph p	

Anxiety and Depression

Mental Health Independent Support Team (MhIST)

(Local)

Hanover House Hanover Street

Bolton BL1 4TG

Tel: 01204 527200 E-mail info@mhist.co.uk Website: <u>www.mhist.co.uk</u>

Social Anxiety (National)

E-mail: contact@social-anxiety.org.uk Website: www.social-anxiety.org.uk

Aspergers and Autism

Bolton Autism Spectrum Support Team (Local)

Barnett House, Viking Works, Weston Street, Bolton,

BL3 2RX

Tel: 01204 483000

Website:

https://www.gmmh.nhs.uk/autism-spectrum-

conditions-support-team

National Autistic Society (Local)

Website: www.autism.org.uk/manchester

Email: nas@nas.org.uk

Telephone: 0808 800 4104

Action for aspergers (National)

Tel: 01536 266681 (24 hours/7 days; message facility

available)

Website: https://www.actionforaspergers.org/

Email: info@actionforaspergers.org

National- Autism Initiatives (National)

Autism Initiatives UK Sefton House, Bridle Road, Bootle, Merseyside,

Merseyside L30 4XR

Tel: 0151 330 9500

Email: info@autisminitiatives.org

Website:

http://www.autisminitiatives.org/default.aspx

Benefits

Bolton Welfare Rights Service (Local)

Town Hall Victoria Square Bolton

Bolton BL1 1RU

Tel: 01204 333820

Email: welfare.rights@bolton.gov.uk

Website:

www.bolton.gov.uk/website/pages/Benefitsadvice.as

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Bereavement

Bereavement and Donor Support Team (Local)

Tel: 01204 390448

Website: <a href="http://www.boltonft.nhs.uk/patients-and-visitors/hospital/support-services/bereavement-and-visitors/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospital/support-services/hospit

donor-support-services/

The compassionate Friends (Local) Have a group meeting in Bolton

Click on link for nearest available meeting

Helpline: 03451232304

Email: helpline@tcf.org.uk

Website: www.tcf.org.uk/

Cruse Bereavement Care (National)

National Helpline: 0808 808 1677

Website:

www.cruse.org.uk/?domain=www.crusebereavement

care.org.uk

Sudden Infant Death Syndrome and Cot Death support group (National)

The Lullaby Trust 11 Belgrave Road London SW1V 1RB

Tel: 020 7802 3200

support@lullabytrust.org.uk www.lullabytrust.org.uk

Bereavement support 0808 802 6868

Budgeting

Bolton's Money Skills Service (Local)

Bolton's Money Skills Service

Ground Floor **Bolton Town Hall** Victoria Square **Bolton Council**

BL1 1RU

For Money Advice and Debt Guidance.

Call 01204 33 2916

For Money Skills Group Training Sessions

call 01204 33 1968

Email: moneyskills@bolton.gov.uk

Hoot Credit Union

The Square

53-55 Victoria Square

Bolton BL1 1RZ

Telephone: 01204 365024

Fax:01204 527736

Email:enquiries@wisewithmoney.org.uk

Website:

www.wisewithmoney.org.uk/contact.html

Bullying/Harassment

Victim Support (Local)

Please click on link for information re: - local services.

Website: www.victimsupport.org.uk/

Telephone: 08 08 16 89 111

Bullying UK (National)

Website: http://www.bullying.co.uk/

Helpline: 0808800 2222

Anti-Bullying Alliance (National)

Website: www.anti-bullyingalliance.org.uk/

Carers

Bolton Carer Support (Local)

Bolton Carer Support:

Thicketford Centre

Thicketford Rd

Tonge Moor

Bolton

Greater Manchester

BL2 2LW

01204 363056 24 Hour.

http://www.boltoncarers.org.uk/index.php/contact

Children and Families (Safeguarding)

Children and Families (Local)

Child protection and safeguarding

Bolton Council Tel: 01204 337777

Email: boltonsafeguardingchildren@bolton.gov.uk

Website:

www.bolton.gov.uk/website/pages/Childprotection.a

spx

Bolton Safeguarding Children's Board (Local)

Website:

http://boltonsafeguardingchildren.org.uk/

Tel: 01204 337479

Email:

boltonsafeguardingchildren@bolton.gov.uk

Community Faith support groups

Bolton Council of Mosques (Local)

1 Vicarage Street

Bolton BL3 5LE

Tel: 01204 363680

Website: www.thebcom.org/

Email: admin@thebcom.org

Tel: 01204 363 680

Bolton Christian Community Cohesion (Local)

Bolton Christian Community Cohesion

The Second Floor The Bolton Hub Bold Street BL1 1LS

Website: http://www.gmim.org.uk/boltonccc/

Tel: 01204 546138/6139

Email: info@bolton.gmim.org.uk mary@bolton.gmim.org.uk

Bolton Hindu Forum (Local)

Website:

www.boltonhinduforum.org.uk/?page id=89

Bolton Hindu Forum,

Veda Mandir & Community Centre

1 Thomas Holden Street

Bolton BL1 2QG

Tel: 01204 238018

Email: pm@boltonhinduforum.org.uk

Bolton Interfaith Council (Local)

The Bolton Hub Bold Street Bolton BL1 1LS

Tel No: 01204 546110

Email: chan@boltoninterfaithcouncil.org.uk

Website:

www.boltoninterfaithcouncil.org.uk/5.html

Bury Fellowship (Local)

(Christian Group providing a drop-in service, practical assistance and counselling)

Manna House Irwell Street Bury BL9 OHE

Tel: 0161 764 8131

Urban Outreach (Local)

A registered Christian Charity, established in 1990 to work with disadvantaged and vulnerable individuals in the town of Bolton

Tel: 01204 385848

Email: info@urbanoutreach.co.uk

Website:

http://www.urbanoutreach.co.uk/home

Community Transport/Furniture assistance

Bolton Community Transport & Furniture Services (BCTFS) (Local)

(Will accept furniture, appliances and supply those in need and can provide transport with wheelchair accessible minibuses)

63 Knowsley Street

Bolton BL1 2AS

Tel: 01204 364777

Website: www.bctfs.co.uk/ Email: admin@bctfs.co.uk

Community Care Options (Local)

Services for people who have a disability including Shop Mobility

Head office

1-3 The Courtyard, Calvin St,

Bolton BL1 8PB

Telephone: 01204 360220 email: <u>support@comco.org.uk</u> Website: <u>www.Comco.org.uk</u>

Guild of Help (Local)

27 Silverwell Street

Bolton BL1 1PP

Tel: 01204 524858

https://www.totalgiving.co.uk/charity/the-bolton-

guild-of-help-incorporated

Counselling

Beacon Bolton Counselling Services (Local) (Daytime)

The Bolton Hub, Bold Street, Bolton BL1 1LS **Bury Fellowship (Local)**

(Christian Group providing a drop-in service, practical assistance and counselling

Manna House Irwell Street BL9 OHE

Bury - Ramsbottom

(Evening)

1 Silverwell Lane,

Bolton BL1 1QN

Website: http://www.beaconcounselling.org/ Tel: 01204 546100 (24hr answer service)

Fax: 01204 546101 Mobile: 07951 457176

Email: enquire@beaconcounselling.org

Greater Manchester

England

0161 764 8131

www.bury.org.uk

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Counselling CONTINUED:

Simeon Centre Counselling Service (One point) (Local)

Simeon Centre Counselling Service Victoria Hall Knowsley Street Bolton BL1 2AS

http://www.simeoncentre.org.uk/

Tel 01204 387363

Email: counselling@simeoncentre.org.uk

They offer an initial assessment appointment usually within 28 days of initial contact.

Domestic Abuse

Fortalice (Local)

Fortalice provides frontline services including a 22 bed refuge for women and children who are affected by domestic abuse.

It also has a Support Centre where women children and young people (including males up to the age of 19) can access the following services

Young person's project - Just for You sessions and group work / counselling for women and children / Group work for women / One to one advice sessions for women / professional accredited training / Education in the

Paws for Kids (Local)

Support for women and children experiencing domestic violence and abuse in the North West.

26 Chorley New Road, Bolton, BL1 4AP

Tel: 01204 394 842

Website: http://www.pawsforkids.org.uk/

safehaven@pawsforkids.org.uk

Community Schools community sites and Colleges	
around healthy Relationships and risk taking	
43 Bradford Street	
Bolton	
BL2 1HT	
Email: <u>info@fortalice.co.uk</u>	
Tel: 01204 365677/701846	
Tel: 01204 701846 (24 hr)	
Website; <u>www.fortalice.org.uk</u>	
National Domestic Violence Helpline (National)	
Run in partnership between Women's Aid and Refuge	
Reluge	
http://www.nationaldomesticviolencehelpline.org.u	
<u>k/</u>	
24 hour Helpline 0808 2000 247	
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Epilepsy

Epilepsy Action (Local)

New Anstey House Gate Way Drive Yeadon, LEEDS LS19 7XY

Tel: 0808 800 5050 (UK) or +44 (0)113 210 8800

(international)

Email: helpline@epilepsy.org.uk

UK text messages: 0753 741 0044

Website: https://www.epilepsy.org.uk

Neurological Long Term Conditions Service (Local)

Breightmet Health Centre Breightmet Fold Lane Breightmet Bolton BL2 6NT

Telephone: 01204 463366

Young Epilepsy (National)

St. Piers Lane Lingfield, Surrey RH7 6PW

Tel: 01342 832243 / Helpline: 01342 831342

Email: info@youngepilepsy.org.uk

Website: www.youngepilepsy.org.uk/

Forced Marriages

Fortalice (Local)

Fortalice provides frontline services including a 22 bed refuge for women and children who are affected by domestic abuse.

It also has a Support Centre where women children and young people (including males up to the age of 19) can access the following services

Young person's project - Just for You sessions and group work / counselling for women and children / Group work for women / One to one advice sessions for women / professional accredited training / Education in the Community Schools community sites and Colleges around healthy Relationships and risk taking

43 Bradford Street

Victim Support (Local)

Click on link to find nearest local support. Website: www.victimsupport.org.uk/

Tel: 08 08 16 89 111

Bolton BL2 1HT Email: info@fortalice.co.uk Tel: 01204 365677/701846 Tel: 01204 701846 (24 hr) Website; www.fortalice.org.uk Women's Refuge for Asians (Manchester) (Local) PO Box 44 SDO Manchester M20 4BJ Tel: 0161 945 4187 Email: info@saheli.org.uk Website: http://saheli.org.uk/ **Gambling Gamblers Anonymous Bolton (Local)** Click on link to identify nearest meeting. Website: www.gamblersanonymous.org.uk Hate crime **Community Safety Services (Local)** Victim Support (Local) Town Hall Click on link to identify nearest support/contact Victoria Square details. **Bolton** BL1 1RU Website: www.victimsupport.org.uk/ Telephone 01204 331060 Tel: 08 08 16 89 111 Telephone 0161 8725050 Police: Non Emergency Telephone 0800 555111 - Crimestoppers Email: community.safety.services@bolton.gov.uk Website: www.bolton.gov.uk/website/Pages/Hatecrime.aspx **Health (general)**

Bolton Primary Care Trust (Local)

Information on hospital services available

Royal Bolton Hospital

Minerva Road Farnworth Bolton BL4 OJR

Tel: 01204 390390 www.boltonft.nhs.uk/

Get Active Team (Local)

The Get Active Team
Castle Hill Centre
1st Floor, Rooms 1-34 to 1-35

15t Floor, Rooms 1-34 to 1-33

Castleton Street,

Bolton BL2 2JW

Tel: 01204 333 215

Freephone: 0800 458 9029 (from landlines only)

Email: info@getactivebolton.co.uk

Tel: 01204 488202

Website: www.getactivebolton.co.uk

Homeless Welfare

Bolton Homeless Welfare (Local)

Homeless welfare Ground floor Town Hall Victoria Square Bolton BL1 1RU

01204 335830 (Residents)

Email: homelesswelfare@bolton.gov.uk

Website:

www.bolton.gov.uk/website/Pages/Homelessness.as

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The Salvation Army (Local)

102 St Georges Road

Bolton BL1 2BZ

Tel: 01204 365455

E-mail bolton.citadel@salvationarmy.org.uk

Website: www.salvationarmy.org.uk/bolton-citadel

Samaritans (Local)

16 Bark Street East,

Bolton Lancashire BL1 2BQ

Tel: 01204 521200

Website:

http://www.samaritans.org/branches/bolton-

samaritans

Street Life (Local)

Street Life works with rough sleepers and other homeless people to help them access suitable accommodation. Street Life runs a drop-in centre every Tuesday afternoon from the Urban Restore Centre.

Urban Outreach Office, Environ House, Salop Street, Bolton BL2 1DZ info@urbanoutreach.co.uk

Telephone: 01204 385848

Website:

http://www.urbanoutreach.co.uk/portfolio-

posts/street-life/

Mental Health (Variety of Topics including Self Harm and suicide)

Bolton Employment Support Team (BEST) (Local) Supports people with severe and enduring mental health problems with work preparation and placement experience

Office 3

Bolton Market

Ashburner Street

Bolton

Greater Manchester

BL1 1TQ

Tel1: 01204 337523 Tel2: 01204 334162

Opening times: 9:00 - 5:00

Website: https://www.gmmh.nhs.uk/bestactive-

choices

The Early Intervention in Psychosis Team (EIT) (Local)

Bentley House, Viking Works, Weston Street, BL3 2RX

Telephone: 01204 483003

Bolton Council Early Intervention Team

Tel: 01204 338173

Website:

https://www.gmmh.nhs.uk/bolton-early-intervention-in-psychosis-team-eit

Mental Health Independent Support Team (MhIST) (Local)

Hanover House Hanover Street Bolton

BL1 4TG

Tel: 01204 527200 E-mail info@mhist.co.uk

www.mhist.co.uk

The Sanctuary (Local)

Providing an 'overnight, every night' service providing a place of safety and support to adults feeling at crisis point and living with difficulties such as panic attacks, depression and low mood.

https://www.selfhelpservices.org.uk/service/thesanctuary/

Tel: 0300 003 7029

Mental Health Foundation (National)

Website: www.mentalhealth.org

Rethink (National)

Various local locations Tel: 0300 5000927

Website: www.rethink.org

Royal College of Psychiatrists (National)

21 Prescot Street

London E1 8BB

Tel: 020 7235 2351

Website: www.rcpsych.ac.uk

Mental Health (Variety of Topics including Self Harm and suicide) CONTINUED:

Sane (National)

St. Mark's Studios 14 Chillingworth Road

Islington London N7 8QJ

Tel: 020380951790 Helpline: 0300 3047000

Website: www.sane.org.uk

Self Harm UK (National)

74 Bute Street

Luton

Bedfordshire LU1 2EY

Website: www.selfharm.co.uk/

Students Against Depression (National)

Students Against Depression offers information and resources validated by health professionals alongside tips and advice from students who have experienced it all themselves. There is advice and guidance about obtaining support and taking action to tackle how vou feel.

Tel: Tel/fax: 01635 869754

http://studentsagainstdepression.org/

admin@cwmt.org

Rape and Sexual Violence

Manchester Rape Crisis (Local) For women only

Tel: 0161 273 4500

(Rape and sexual abuse counselling service)

Email: mrcrasacs@btconnect.com

Website:

www.manchesterrapecrisis.co.uk

St. Mary's Sexual Assault Referral Centre The Old St Mary's Hospital

York Place Oxford Road

Manchester M13 9WL

Tel: 0161 276 6515 (24 Hour Service)

Email: stmarys.sarc@cmft.nhs.uk

	Website: www.stmaryscentre.org/ Twitter: @StmarysSARC
Victim Support (Local)	Rape and Sexual Abuse Counselling (RASAC) (National)
Check online for details of local support Website: www.victimsupport.org.uk/	Tel: 01962 868688/864433
<u>Tel:</u> 08 08 16 89 111	Website: www.rasac.org.uk

Sexual Health

Integrated Sexual Health Department (Local)

N Block

Royal Bolton Hospital Minerva Road Farnworth Bolton

BL4 OJR

Tel: 01204 390771

Website:

http://www.boltonft.nhs.uk/services/sexual-health/

Urban Outreach Bolton

Reach Out offers practical and emotional support, information and guidance to women involved in street sex work in Bolton. The project helps women to exit prostitution and rebuild their lives.

Urban Outreach Office, Environ House, Salop Street, Bolton BL2 1DZ

Tel: 01204 385848

Website:

http://www.urbanoutreach.co.uk/portfolioposts/reach-out/

Sexual identity

LGBT Foundation (National)

Wide range of support services to lesbian, gay, bisexual and trans* people 5 Richmond Street, Manchester M1 3HF

Tel: 0345 3 30 30 30 (between 09:00am until

21:00pm Monday – Friday)

Email: info@lgbt.foundation

Website: https://lgbt.foundation

Young minds (National)

Website: http://www.youngminds.org.uk/

Mermaids (National)

Suite 5 High Street House, 2 High Street, Yeadon, Leeds, LS19 7PP

Website: www.mermaidsuk.org.uk Helpline Tel: 0344 334 0550 Email: info@mermaidsuk.org.uk

General Help and advice

Bolton & District Citizen's Advice Bureau (Local)

Advice on Benefits and Tax credits, Community Care, Consumer advice, Housing, Immigration & Asylum, Money & Debt, Education, Relationships and Work

26 – 28 Mawdsley Street

Bolton BL1 1LF

Tel: 0300 330 9071

Website: www.boltoncab.co.uk.

Bolton Community and Volunteer Services (CVS) (Local)

Supports Volunteers and promotes good practice to organisations on volunteering

The Bolton Hub Bold Street Bolton BL1 1LS

Tel: 01204 546010

Email: info@boltoncvs.org.uk

Website: https://www.boltoncvs.org.uk/

Greater Manchester Immigration Aid Unit (GMIAU) (Local)

Tel: 0161 740 7722

Website: www.gmiau.org

Storehouse Food Bank (Local)

Bolton's food bank and distribution project, providing emergency food parcels to individuals and families who find themselves in need of help due to illness, debts or fines, benefit delays, homelessness, domestic abuse, redundancy or family breakdown.

Storehouse foodbank, new webpage

Urban Outreach Office, Environ House, Salop Street, Bolton BL2 1DZ

Telephone 01204 385848

Email

info@urbanoutreach.co.uk

http://www.urbanoutreach.co.uk/portfolioposts/storehouse/

Suzy Lamplugh Trust (National) Personal safety advice

Tel: tel:08088020300

Website: https://www.suzylamplugh.org/